



# SONOMA VALLEY HOSPITAL FOUNDATION

*Inspiring Support for Sonoma Valley Hospital*

News From Sonoma Valley Hospital Foundation

September 2018

## UCSF Affiliation Update



### Dr. Sabrina Kidd recently named CMO

Sabrina Kidd MD, FACS, FASCRS, is now Chief Medical Officer at SVH. Dr. Kidd, a dual board certified colorectal and general surgeon, has been affiliated with the hospital as a surgeon since mid-2016. She

replaces Robert Cohen, MD, who retired early this year.

As CMO, Dr. Kidd works closely with the hospital's medical directors and serves on the administration team in overseeing existing services and helping plan new services and programs. She also serves on the UCSF faculty and acts as their Medical Director for SVH, working closely with the CMO of UCSF Health, especially in identifying areas of collaboration between the two hospitals.

### Collaborative Progress

There are many areas of collaboration being discussed between SVH and UCSF.



We are working together to enhance systems supporting quality of care through our new CMO/USCF Medical Director. SVH will soon become stroke certified and UCSF will provide the tele-neurology services under the leadership of the Chair of Neurology, Dr. Josephson. We envision several of our physicians will become Affiliates of UCSF in the next year.

These are still formative conversations taking place via the joint task force and we look forward to sharing more details as these possibilities evolve.

## SVH and Hospice by the Bay Finalize

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**Thank you to our recent event sponsors!**



**Nancy D. Lilly**



## Agreement To Transfer Skilled Home Care Service

The boards of Sonoma Valley Hospital and Hospice by the Bay have finalized the agreement for Sonoma Valley Hospital to transfer its highly regarded skilled home care service, Healing At Home, to Hospice by the Bay, effective October 1, 2018. Hospice by the Bay is a regional not-for-profit organization with a long standing presence in Sonoma and Napa Counties and over 43 years' experience in providing healthcare in the home setting. [CLICK HERE](#) for more details on this transfer.

## Rate My Hospital

In the past year, SVH became one of the first hospitals in California to subscribe to RateMyHospital, a new service that provides immediate patient feedback. Currently, we survey patients who use our Emergency Department, Hand and Physical Therapy Department, Medical Imaging and Outpatient Surgery, and Cardiopulmonary Department.

For most patients except Outpatient Surgery, within two hours after leaving the hospital the patient receives a text on their phone asking them to take a quick survey about their experience. If someone reports an issue with their visit, we can immediately follow up to address their concerns. Response has been good and in the first year patients have reported high satisfaction with hospital services, giving an average rating of 4.66 out of a possible 5.0.

### A few patient quotes:

***"Any time I have had to use the hospital, I have been treated with care, respect and professionalism. From A to Z the staff is tops. Thank you for all your hard work."***

***"Solo puedes darles las gracias por tener personal tan amables y bilingües."***

***"There has been a sea of change in the way patients are treated by staff at the hospital. Everyone is friendly and welcoming. Really first class."***

***"My hometown hospital, great to have!"***

## Sign Up For Scrip and Support The Hospital

A reminder that Sonoma and Glenn Ellen Village Markets offer a Scrip program that allows you to choose local nonprofit beneficiaries. **Add the hospital to your list today!**



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**To Update Your Current Scrip Beneficiaries:**

To promote adding SVHF as a beneficiary to existing scrip members, [please click here](#) and select "Update Beneficiaries." .

**For New Scrip Signups:**

For people that are signing up for the program for the first time, [please click here](#).

**Peter and  
Maggie Haywood**

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Inspiring Support for Sonoma Valley Hospital

Thank you for your continued support of the [Sonoma Valley Hospital Foundation](#) and helping to ensure quality health care for the Valley!

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