

News From Sonoma Valley Hospital Foundation August 2023



Our Hospital Recognized as One of the Very Best Nationally

Sonoma Valley Hospital has been recognized by the Lown Institute as one of the most socially responsible hospitals in America, receiving "A" grades in Health Equity, Value, and Outcomes on the 2023-24 Lown Institute Hospitals Index. Lown evaluated more than 3,600 hospitals and Sonoma Valley Hospital is among only 54 nationwide to earn Honor Roll status with "A" grades in all top categories.

Sonoma Valley Hospital ranked 2 out of 282 hospitals in California and 14 nationally on the Social Responsibility metric. According to the Index, our hospital also performed well on Community Benefit, Patient Safety and Avoiding Overuse metrics. These are independent rankings and hospitals do not apply or pay to be listed.

Sonoma Valley Hospital President & CEO, John Hennelly, says, "As a vital part of Sonoma, SVH is committed to serving the whole community to the best of our ability. We are pleased to receive recognition for our unwavering commitment to provide outstanding care."

Read the full article in the **Northbay Business Journal here**.



Women's Health Symposium Video Available

The 2023 Women's Health Symposium focused on *Sleep And How You Can Improve Yours*. In partnership with UCSF Health, led by Dr. Josephson moderating with three experts (Dr. Ashbrook, Dr. Fu, and Dr. Krystal) they presented on all aspects of sleep. Presentations were followed up with an informative audience Q&A.

See the full video of the presentation

The Symposium was also a terrific financial success, raising over \$160,000 in net proceeds to benefit women's health services at our hospital including Project Pink which provides free breast cancer screening for women who could otherwise not afford that care. In addition, funds supported 4 new EKG machines and a breast scope camera.

So, a <u>HUGE thanks</u> to everyone who participated in making this day a success, especially our stellar event committee!!

For more Symposium information click here.

Grateful Patients Share Their Thoughts...you can, too (see link at bottom)

Every week we receive a rollup report from Rate My Hospital, the third-party firm that surveys our patients directly after they have received services.

SVH's overall scores are consistently 4.7 and higher on the 5-star rating system.

Perhaps most impressive and inspiring about the feedback are the written comments. Here are a few



from the past month (which are verbatim and <u>may contain some grammatical</u> <u>and/or spelling errors)</u>.

"The hospital staff was excellent. Best of all is that I felt/believed they cared about me and were empathetic about my upcoming procedure. I felt they naturally worked to make me comfortable and had the skills and experience for my success and recovery. We're fortunate to have this facility and staff in Sonoma. My thanks to you all!"

"Veronica was kind and patient, and worked hard to get me a mammogram appointment this week, since I start on chemo next week. The mammography technologist was kind and accommodating, and did all she could to make me comfortable. A great experience, from start to finish. That is why I travel from Santa Rosa to go to Sonoma Valley Hospital!"

"I am SO happy to have this hospital in the town of Sonoma. We are very lucky to have you and your caring presence. Thank you to all the local people

who have made it happen plus UCSF."

"Very clean Hospital. The receptionist in imaging was efficient, friendly & professional! My imaging tech was great. Overall first time experience was excellent!"

We are always looking for constructive feedback---if you would like to <u>rate your SVH experience on Google Reviews please click here</u> and then go to the 'Write A Review' box.



Inspiring Support For Sonoma Valley Hospital

Thank you for your continued support of our hospital through the Sonoma Valley Hospital Foundation and helping to ensure quality healthcare for our Valley!

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